

## Service briefing datasheet

# Corelight Sensor Quickstart service

## Service overview

The Corelight Sensor Quickstart service supports acceleration of your time to value by delivering a comprehensive onboarding experience for your team and a robust configuration of your Corelight solution. This service combines Corelight-provided guidance, hands-on training, and tailored configuration to establish a resilient, operational platform aligned with your security needs. Our goal is to enable your staff to operate the Corelight solution confidently and effectively from day one.

### Deliverable description

- **High-level and low-level design document:** Captures validated requirements, key use cases, and solution configurations based on discovery workshop outcomes.
- **Configured Corelight solution:** Operational setup of Corelight components with integration into one (1) SIEM, built on leading practices.
- **Dashboards and reports:** Customized dashboards and reports reflecting tailored configurations and key use cases.
- **Three-day virtual training:** Contiguous three (3) day, hands-on, interactive training for up to 20 participants, led by Corelight Network Security Trainers to maximize your team's foundational understanding of the solution.
- **As-built documentation:** Comprehensive documentation detailing the solution configuration, including metrics demonstrating the impact of the Corelight solution from engagement start to finish.
- **Knowledge transfer session:** A formal session to confirm your team's understanding of the solution and readiness to manage it effectively.

### Engagement pre-requisites

- **Recommended training:** New Corelight customers are strongly encouraged to complete the included three-day virtual training prior to the engagement. This training builds foundational knowledge, maximizing the value of working with our Services Engineers.
- **Customer requirements:** Provide initial requirements and access to relevant systems (e.g., SIEM) for integration and configuration.
- **Stakeholder availability:** Ensure customer key stakeholders are available for the engagement kickoff, discovery workshop, and configuration review sessions.

### Service engagement process

- **Engagement kickoff:** Aligns Corelight and customer teams, establishes a communication plan, sets the engagement start date, and identifies any unique considerations.
- **Three-day virtual training:** Scheduled based on customer and Corelight schedule availability for a contiguous three (3) days.
- **Discovery workshop:** Reviews Corelight capabilities, validates known requirements, identifies key use cases, and uncovers additional needs to inform solution design. Results in high-level and low-level design that is captured in the as-built documentation.
- **Platform configuration:** Configures Corelight components (not including Investigator) based on leading practices and workshop outcomes, including one (1) SIEM integration.
- **Configuration optimization:** Reviews configurations with stakeholders, adjusts as needed, and delivers customized dashboards and reports.
- **Operational transfer:** Presents as-built documentation, reviews engagement metrics, and conducts a formal knowledge transfer session to ensure operational readiness.

### Terms and assumptions

- **Service scope:** Includes physical deployment advisement, configuration of all Corelight solution components, and four hours of project management.
- **Training:** The three-day virtual training is included but not exchangeable for other Corelight products or services.
- **Validity:** The service is valid for one year from the date of purchase.
- **Travel and expenses:** Not included in the service cost.
- **Customer responsibilities:** Provide timely access to systems, personnel, and information required for successful engagement execution.
- **Limitations:** The service is non-exchangeable for training or other Corelight products.

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